OLIVIA BURTON
LONDON

Please complete this form & send with your watch to the below address:

MGI, 109 State Street, Moonachie, NJ 07074

- Please include a copy of the proof of purchase or a stamped/signed and dated warranty booklet from our authorized stockists for all repairs covered under warranty – failure to do so will result in repair costs.

- Send your parcel via a tracked/insured service and ensure that your watch will be adequately protected in transit – please do not return your watch in its original packaging as the packaging will not be returned.

Date: _____ Name: _____

Telephone number: _____

Email address: _____

Return address: _____

Is your repair covered by our 2-year warranty? (from 1st July 2016) YES ☐ NO ☐

Date of purchase: _____

Place of purchase: _____

Watch model code/name:

_____

Please describe the fault/problem in as much detail as possible:

_____

_____

Have you had this product repaired by Olivia Burton before? If yes, please give details:

_____

After we receive your watch, we will perform a thorough inspection to provide you with a Service Estimate.

You will receive a Service Estimate at the address you have listed above that describes all the work that is required, the cost (if no longer under warranty), and the approximate time it will take to repair your watch. Your approval of the Service Estimate is required to complete the watch repairs. You may also refuse the Service Estimate and no service will be performed. We will return your watch to you in the condition in which it was received.

For any information regarding your repair please contact:
hello_us@oliviaburton.com / 1-800-810-2311